No Returns Policy

Energetic Wellness

No Refund Policy

1. Overview

At Energetic Wellness we are committed to providing our customers with quality products. This document outlines our policy regarding refunds.

2. No Refunds

Due to the nature of the products, all the products offered through the website are non-refundable. All sales made by Energetic Wellness are final.

We will not be liable for any products purchased by mistake.

3. Exceptions

In exceptional circumstances Energetic Wellness may offer a refund, credit or replacement:

- If a product is defective or faulty – upon our confirmation
- If the incorrect item was sent
- If there is a genuine reason for dissatisfaction that aligns with any warranties or guarantees we provide. All such cases will be reviewed individually, and decisions will be made at the discretion of Energetic Wellness and are final.

4. Refunds

- We do not accept defective or incorrect item refunds after seven (7) days from delivery date.
- There are some items that can't be returned regardless
  (a) Apothecary Items
  (b) Pain creams and sprays
  (c) NES Infoceuticals
  (d) Any opened or used products

5. Agreement

By purchasing products from Energetic Wellness you acknowledge and agree to this no refund policy.

6. Contact us

For any further clarification of our no refund policy please email – info@energaticwellness.com.au